

Protection that provides
peace of mind



East Alabama Water, Sewer and Fire
Protection District

ServLine® Protection Program



Contact us Today

Call 866-397-0428

East Alabama Water, Sewer and Fire Protection District's ServLine® Protection Program

Beginning January 1, 2024

Leak Loss Protection Program*

East Alabama Water, Sewer and Fire Protection District offers protection against costly service bills caused by unexpected leaks. East Alabama Water, Sewer and Fire Protection District offers up to \$2,500 coverage per occurrence.

Water Leak

Residential..... Included

Commercial Single Occupancy..... Included

Commercial Multiple Occupancy Included

Sewer Leak

Residential..... Included

Commercial Single Occupancy..... Included

Commercial Multiple Occupancy Included

In the event of a costly water or sewer bill caused by high water usage due to a qualifying leak or line break, East Alabama Water, Sewer and Fire Protection District's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible East Alabama Water, Sewer and Fire Protection District customers are automatically enrolled in our Water and Sewer Leak Loss Protection Program. It is included as part of your water and sewer service. Call us at 866-397-0428 for more information.

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***Information for the East Alabama Water, Sewer and Fire Protection District Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. Any apartment complexes, trailer parks or industrial accounts that have master-meters or meters larger than 2" *do not* qualify for this program. High water and sewer bills due to leaks occurring after 01/01/24 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Call HomeServe for more information and request a copy of the full terms and conditions.

Call East Alabama Water, Sewer and Fire Protection District's dedicated ServLine phone number at 866-397-0428 for more information and to request a copy of the full terms and restrictions for any of the programs.

The financial obligations of East Alabama Water, Sewer and Fire Protection District Leak Loss Protection Program is backed by an insurance policy procured as part of the ServLine program.